



STATE OF WEST VIRGINIA
DEPARTMENT OF HEALTH AND HUMAN RESOURCES
Bureau for Medical Services

Bill J. Crouch
Cabinet Secretary

Cynthia E. Beane
Commissioner

MEMORANDUM

TO: WV Medicaid Providers
FROM: Cynthia Beane, MSW, LCSW
DATE: December 18, 2020
RE: Medicaid Adult Dental Program

During the 2020 regular session, the West Virginia Legislature passed Senate Bill 648 that amended the Code of West Virginia, by adding a new section, designated [§9-5-12a](#), relating to providing dental coverage and limitations for adult Medicaid members. WV Medicaid will coordinate with existing dental providers and interested new providers to promote the access and quality of dental care for adult Medicaid members.

Covered dental services for enrolled adults 21 years of age and older are divided into:

- emergent procedures to treat fractures, reduce pain, or eliminate infection, and;
- diagnostic, preventative, and restorative services.

Prior authorization may be required for specific emergent services and when service limits are exceeded. These services do not count toward the member's \$1,000 limit.

Beginning January 1, 2021, services classified as diagnostic, preventative, and restorative in nature will require authorization prior to services being rendered and have a coverage limit of \$1,000 per member per calendar year. Members are responsible for payment of service cost exceeding the \$1,000 yearly limit. Remaining balances at the end of the year CANNOT be carried over to the following year. Services classified as cosmetic in nature are not covered. See appendices to Chapter 505 Oral Health Services for specific code coverage. <https://dhhr.wv.gov/bms/pages/manuals.aspx>

Prior Authorization can be received through the following:

Fee-For-Service Dental Authorization is managed by KEPRO at: 304-343-9663

AETNA Adult Dental Benefit is managed by SKYGEN at: 877-408-0917

The Health Plan Adult Dental Benefit is managed in-house at: 888-613-8353

The Unicare Adult Dental Benefit is managed in-house at: 800-782-0095